

Pro-animal. Anti-cruelty.

# **HUMANE EDUCATOR ORIENTATION**

HOW VOLUNTEERS CAN SUPPORT PASADO'S SAFE HAVEN'S EDUCATION & OUTREACH PROGRAMS



# GUIDING STATEMENTS

# **MISSION**

 To end animal cruelty and create a more compassionate world

# **VISION**

 A world where every animal is recognized as an individual who has the right to live free from abuse, abandonment, neglect, and exploitation

# **DE&I STATEMENT**

At Pasado's Safe Haven, we believe compassionate action is fundamental to dismantling systems of oppression for all living beings.

We courageously live this belief every day through our work to end animal cruelty and our commitment to respect and kindness.

We can only be successful by embracing the diversity and power of each individual's lived experience as we all work together toward an expanded circle of compassion.

# REMEMBERING PASADO THE DONKEY

















# IN PARTNERSHIP WITH

# Goal of Education Programs:

Provide educational experiences that inspire compassionate action for animals, people, and the planet



# UPON COMPLETION OF THIS TRAINING VOLUNTEERS MAY:

Sign up to be a **Tour Assistant** for the following events -

- Sanctuary Tours
- Large Educational Events: Thanksgiving for the Turkeys, Pig Friendly Picnic, Cows & Cones, and Sanctuary & Sweets
- Cooking Classes (includes getting to participate in the class for free!)
- Field Trips, Girl Scout Troop Tours, Scout Days



# ADDITIONAL HUMANE EDUCATOR TRAINING TRACKS

**Track 1: Tour Guide** 



Track 2: Youth Field Trip & Activity Leader



# TRACK 1:

# **TOUR GUIDE**

### Lead tours for these events:

- Sanctuary Tours
- Cooking Classes
- Large Educational Events
- Compassion Days

# **Requirements:**

- ✓ Humane Educator Orientation
- ✓ Inspiring Compassionate Action Training
- ✓ Tour Assistant for at least 3 events









# TRACK 2:

# YOUTH FIELD TRIPS & ACTIVITIES LEADER

# Lead tours/activities for these events:

- Field Trips
- Sanctuary Scout Days
- Summer Compassion Camp
- LEAP Program

# Requirements:

- ✓ Humane Educator Orientation
- ✓ How to Talk to Kids About Animals Training
- ✓ Tour Assistant for at least 3 events











# SUPERVISING THE FRONT GATE

#### **Start and end of events:**

For safety, the gate must be attended at the start and end of all events. The gate should never be open and unsupervised.

## Parking:

Event guests should park before entering the sanctuary. Direct guests to park on the shoulder to the right of the gate. If a guest has **mobility limitations**, spray their tires and direct them to enter the sanctuary with their vehicle and park by **Pasado's House**.

#### **Foot Scrub:**

After parking, all guests **MUST** scrub their shoes. Tour Assistants can help guests with this to make the line move more quickly.

### **Prior Registration:**

All guests entering the sanctuary must be registered prior to arrival. Ask guests to show their confirmation email before allowing them to enter.

# REINFORCING VISITOR RULES AND ETIQUETTE

**Calm Bodies** 

Quiet Voices Walking Feet

# REINFORCING VISITOR RULES AND ETIQUETTE

## Remember, this is a Sanctuary:

Pasado's Safe Haven is an animal sanctuary and not a petting zoo. This means upholding a peaceful, respectful, and compassionate environment is a priority.

#### All Animals Have a Choice:

Because we are a sanctuary, the animals do not exist for entertainment. All animals should have a choice of whether or not they want to interact with visitors.

#### **Provide Clear and Consistent Reminders:**

Visitors are excited to be learning and visiting the sanctuary. When this happens, it is easy to forget the rules. Please remind visitors about calm bodies, quiet voices, and walking feet before entering any animal yard.

## **Be Understanding:**

Visitors may not know the difference between a sanctuary and a petting zoo, so they will not understand how to respectfully or safely interact with animals.

# **UPHOLDING GENERAL SAFETY**

#### **HPAI:**

- > Due to Highly Pathogenic Avian Influenza, no guests are permitted in any bird yards
- > Ask guests to keep an arm's length between them and any bird yard

#### **Boot Scrub and Spray Stations:**

- Some yards may require a boot scrub and spray before entering and/or exiting
- Help guests use boot scrub and spray stations to ensure compliance

#### **Treats:**

- Many animals are on special diets or need their food prepared a certain way
- Only staff can supply treats during educational events unless there is prior approval

### **Over the Fence Only Yards:**

Some animal spaces are over the fence only for the safety of guests and the animals

#### **No Photos:**

> Some animals are part of ongoing court cases and cannot have their picture taken

# MANAGING GATES DURING TOURS

- Sanctuary guests are not allowed to operate gates
- ➤ **Tour Assistants** hold gates open and make sure gates are closed so **Tour Guides** can facilitate
- Check if the gate requires multiple locks (especially pig yards)
- ➤ If yard has two gates, make sure first gate is closed before opening second gate
- > Do not open gates all the way, this helps prevent animals from getting out
- Remind guests to walk all the way through and not block gate



# MOST COMMON TYPE OF GATE LATCH AT THE SANCTUARY





# HOW TO OPEN AND CLOSE DIFFERENT GATE LATCHES

- ✓ Make sure gate is securely locked behind you
- ✓ Check to see if gate has multiple latches
- ✓ Easiest to open gates towards the downhill side





# MANAGING FLOW

### **Staying With Tour Group:**

Sanctuary guests should be accompanied by a staff member or volunteer at all times. Guests should always stay with their tour group, but if a guest needs to separate they must notify the Tour Guide or Tour Assistant so they can accommodate.

#### **Bathroom Separations or Early Departures:**

If a guest absolutely must separate from the tour group to use the restroom or because they want to leave the sanctuary early, they must notify the Tour Guide or Tour Assistant. It is the responsibility of the Tour Assistant to escort the guest back to their car.

#### **Rest Breaks:**

Due to the amount of walking and the terrain at the sanctuary, some guests may need to take rest breaks. Guests are permitted to sit unaccompanied at a designated rest break location to wait for their tour group to return from an animal yard.

# **NEXT STEPS**

Check out Galaxy Digital to get signed up for Humane Educator opportunities!

Optional: Take the next steps to become a Tour Guide or a Youth Field Trip & Activity Leader

